1. As **Customer** I want to **search tours** using different parameters so that I can easily find the tours I am interested in.

Acceptance Criteria:

* I am authorized as a Customer.
* I am able to fill all the fields I need (departure/arrival place, departure/arrival time, hotel to stay in, quantity of persons I am travelling with, additional options like food).
* The data I entered is properly validated.
* I can see the list of available tours that can be sorted and filtered.
* The results of search meet all my requirements.
* In case no tours are found I can see a message advising me to change some of the parameters.

1. As **Customer** I want to **view feedbacks on hotels** so that I can know the experience of travelers who already stayed at these hotels.

Acceptance Criteria:

* I am authorized as a Customer.
* I search tours using different parameters and see the list of found tours.
* On each tour of the resulting list I can see 3 buttons: View hotel details, View flight details and View feedbacks.
* I can click on View feedbacks button and see the feedbacks left by customers that have visited this hotel.

1. As **Customer** I want to **book a tour** so that I can then pay for it and enjoy my trip.

Acceptance Criteria:

* I am authorized as a Customer.
* I search tours using different parameters and see the list of found tours.
* Next to each tour of the resulting list I can see the ‘Book’ button.
* I can click on ‘Book’ button to book a tour and confirm my booking on the confirmation dialog, and after that it can be seen in my Cabinet.

1. As **Customer** I want to **view my personal info** so that I can see the information I entered during registering an account.

Acceptance Criteria:

* I am authorized as a Customer.
* I click ‘My Cabinet’ logo on the top right of the megamenu and enter my cabinet.
* I can see ‘My Personal Info’ tab.
* I can click ‘My Personal Info’ tab and view my personal info.

1. As **Customer** I want to **edit my personal info** so that I can update the information I entered during registering an account.

Acceptance Criteria:

* I am authorized as a Customer.
* I enter my cabinet and choose the ‘My Personal Info’ tab.
* I see my personal info and ‘Edit’ button.
* I can click on ‘Edit’ button and edit my personal info.
* I can click ‘Save’ button and have my changes saved.

1. As **Customer** I want to **view my booked tours** so that I can either pay for them or cancel them.

Acceptance Criteria:

* I am authorized as a Customer.
* I enter my cabinet and see ‘Booked Tours’ tab.
* I can click the ‘Booked Tours’ and see the list of tours I have booked.

1. As **Customer** I want to **pay for a tour** so that I can finish the booking process and get my tickets.

Acceptance Criteria:

* I am authorized as a Customer.
* I enter my cabinet and click the ‘Booked Tours’ tab.
* I see list of my booked tours and click the ‘Pay’ button next to the tour I would like to pay for.
* I choose the option of payment and enter the needed data.
* The payment is completed and I see the confirming message.

1. As **Customer** I want to **cancel a tour** so that I can finish the booking process and get my tickets.

Acceptance Criteria:

* I am authorized as a Customer.
* I enter my cabinet and click the ‘Booked Tours’ tab.
* I see list of my booked tours and click the ‘Cancel’ button next to the tour I would like to cancel.
* I accept the confirmation dialog and get the message that the tour is cancelled.
* I do not see the cancelled tour any more in the list of booked tours.

1. As **Customer** I want to **leave a feedback** on a visited hotel so that the other customers can see it

Acceptance Criteria:

* I am authorized as a Customer.
* I enter my cabinet and click the ‘Booked Tours’ tab.
* I see list of my booked tours and click the ‘Leave a feedback’ button next to the visited tour I would like to leave a feedback on.
* I write my feedback and click the ‘Submit’ button.
* This feedback is visible while viewing feedbacks on this tour.

1. As **Customer** I want to **print tickets for the hotel** so that I don’t have to spend extra time printing them on the hotel site.

Acceptance Criteria:

* I am authorized as a Customer.
* I enter my cabinet and click the ‘Booked Tours’ tab.
* I see list of my tours and click on ‘Hotel details’ logo on the tour I have payed for.
* I click the ‘Print tickets’ button and get my tickets printed.

1. As **Customer** I want to **print tickets for the airplane** so that I don’t have to spend extra time printing them on the air company site.

Acceptance Criteria:

* I am authorized as a Customer.
* I enter my cabinet and click the ‘Booked Tours’ tab.
* I see list of my tours and click on ‘Flight details’ logo on the tour I have payed for.
* I click the ‘Print tickets’ button and get my tickets printed.

1. As **Customer** I want to **contact a manager** so that they can ask my question.

Acceptance Criteria:

* I am authorized as a Customer.
* I click the ‘Help’ button and see a chat window opened.
* I can enter my message in the char.
* A manager who is online can see my message.